



# HOT LINES

Member Driven • Service Focused • It's What We Do Everyday

November // December 2020 CECC Newsletter

## Be a Smart Cookie Holiday Baking Tips

If you're planning to cook feasts or create treats this holiday season, follow these basic safety tips:

### Test Smoke Detectors

Make sure they're working properly



### Watch Your Sleeves

This is not a good time for loose sleeves

### Put a Lid on it

Have lids handy in case of a grease fire



### Old Things Don't Become New

Don't use appliances in disrepair

### How the Cookie Crumbles

Consider having a fire extinguisher on hand



### Where There's Heat There Could Be Fire

Keep flammables such as pot holders away from the stove

### Not Child's Play

Keep children and pets away from cooking areas



### Keeping Time

Use a timer when the oven or stove is on

### Stay With it

Don't leave the room if you are broiling, frying or simmering food



### Pay Attention

Take a nap after the feast

## Prepay, a more flexible way to pay

Uncertain times call for a more flexible billing arrangement.

PowerMyWay is Craighead Electric's prepaid metering program.

With prepay, as the name implies, you carry a credit on your account that depletes daily as you use energy. Add as much or as little credit to your account as you want as often or as seldom as you choose. As long as the balance is above zero, great! If the account hits zero, no sweat. Service is disconnected without penalty and reconnected just as easily with our automated system.

This method of billing has *numerous* advantages: Payment is made ahead of time so there is no need for a deposit (if your account carries a deposit, it is returned the day you switch). If your account is disconnected, there are no disconnect or reconnect fees. There are no monthly due dates so there can be no late fees. Payments? Feel free to make as many as you want, because we never charge payment fees!

Prepay really is the most flexible way to pay! Give yourself some wiggle room this holiday season. Contact Craighead Electric today and ask about switching to PowerMyWay.





### Round 2: Hurricane relief in the gulf

Just six weeks after Hurricane Laura made landfall in Louisiana, Craighead Electric is saddling up again to help restore power after Hurricane Delta.

10 linemen and several pieces of equipment are committed to Beauregard Electric Cooperative, Inc. (BECi) in DeRidder, La.

BECi sustained major damage to its infrastructure as the hurricane blew through southwest Louisiana on Friday, October 9th. At one point Friday night, BECi lost power to all 43,000 meters. Please keep our crew in your thoughts and prayers and wish them a safe trip back home.



### Stop Scams

Reminder: Craighead Electric Cooperative will never text you to collect personal information. We will only text members who have signed up for our SMS notification service, which includes updates on power outages, maintenance work, etc.

Sign up for *official* CECC text message notifications by texting "CECC" to 85700 or by visiting the outage storm center at [craigheadelectric.coop/outage-storm-center](http://craigheadelectric.coop/outage-storm-center).

Via NRECA #StopScams



**COMMON UTILITY SCAMS: SMISHING**

Scammers attempt smishing (short for SMS phishing) to trick mobile phone users into sharing personal information.



**Stay sanitary and save energy. Avoid using your fingertips when turning off light-switches.**



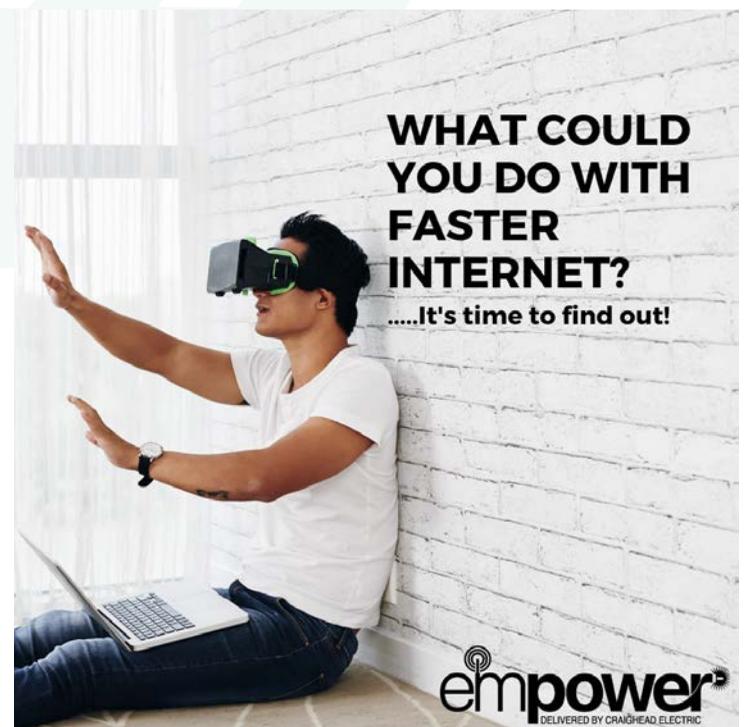
**Flip switches with your elbow or a knuckle.**

FOR MORE INFO VISIT [CDC.GOV](http://CDC.GOV)

### High-Speed internet for your neck of the woods

empower broadband is fast, reliable, fiber-to-the-home internet service delivered by Craighead Electric. With 5600 customers and growing isn't it time for a local trusted partner to be your internet provider?

New areas are becoming available to service every week. Go to [empowerbroadband.com](http://empowerbroadband.com) by scanning this code with your phone. Enter your address to check your availability now. Packages start at \$69.99 for symmetrical and unlimited high-speed internet.

**WHAT COULD YOU DO WITH FASTER INTERNET?**  
.....It's time to find out!

